CHARLTON NEIGHBOURHOOD HOUSE



STRATEGIC PLAN

2022-2025

"We are confident that our new strategic plan is heading in the right direction for the development of the Charlton community, by bringing the future needs, into the present, so we can address them. Together with our partners we will build a stronger, sustainable community."

Charlton Neighbourhood House Strategic Plan 2022-2025

This document contains strategies and plans that the Charlton Neighbourhood House intends to deliver with their partners against the UN's Sustainable Development Goals (SDGs) over the next 3 years. This will be achieved by alignment to the locally identified community development goals.

Contents

Background	2
United Nations Sustainable Development Goals	2
Method	3
Findings	4
What are we currently doing, gaps and opportunities	3
Appendix 1: Charlton Neighbourhood House Scorecard	7
Appendix 2: Charlton Neighbourhood House Strategic Plan 2022-2025 Summary	18

Background

United Nations Sustainable Development Goals

The United Nations Sustainable Development Goals (SDGs) are a set of global principles to guide action. Seventeen goals sit atop 169 detailed global targets and an emerging set of indicators. Adopted in 2015 by Nations including Australia, they were designed with national governments in mind and are a voluntary agreement among the United Nations' 193 member states. All member states agree on the intent behind the goals to address common global issues.





The SDGs can also be used by local governments and non-government organisations. While there are global targets sitting underneath each goal – the SDGs can be localised to address specific issues that are relevant in a local context that work to contribute to the global effort.

There are no mandatory requirements for explicitly stating a level of commitment, minimum agreed targets, ongoing compliance or performance reporting imposed by the United Nations. This means the Charlton Neighbourhood House does not need to commit to all of the goals or any of the global targets, they are a guide - an organisation can align one or more SDGs to local issues and choose relevant targets, use varying means of implementation and indicators to monitor and measure (localisation) to help progress the global effort articulated in the goals.

Localisation example 1: SDG 2 Zero Hunger - Obesity is the flipside of hunger. Addressing obesity is just as relevant as addressing hunger in the Charlton context. For example, Charlton have 25% of the population not involved in physical activity and 44% of the population are obese. Charlton is located in the Buloke Shire which has higher rates of Cardio Vascular diseases, Diabetes, Musculoskeletal diseases and respiratory diseases than the average Victorian rates. (ABS data 2016) Obesity would be a localised example of SDG3 Good Health and Wellbeing also.

Localisation example 2: The Charlton Neighbourhood House decision to support community group Charlton Landcare localises SDG11 Sustainable Cities and Communities; SDG 13 Climate Action; SDG14 Life Below Water; SDG 15 Life on Land; and 17 Partnerships for Goals.

The SDGs can be utilised by organisations, as a practical global reference point to think holistically about sustainable development, while providing a common language to engage and communicate with people to enact positive change.

Method

Charlton Neighbourhood House addressed three main questions as part of this planning process.

Do Charlton Neighbourhood House's strategies and plans align with the SDGs?

The SDGs were mapped against each of the Charlton Neighbourhood House's strategies and plans to assess current delivery and connection. The Charlton Neighbourhood House's strategies and plans were also then mapped against all the SDGs to identify gaps and opportunities. This process included an assessment to determine which goals and global targets were relevant to the Charlton Neighbourhood House.

Do Charlton Neighbourhood House's goals align with the SDGs?

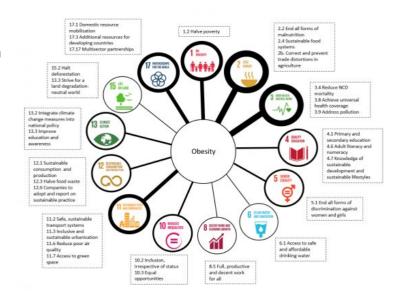
The strategies and plans were grouped under each CNH goal they primarily relate to, as a way to order the assessment of strategies and plans. An internal desktop review by committee and staff considered the assessments and the relevance of the SDG's.

Would the SDGs add value to the Charlton Neighbourhood House's approach to planning, delivery and outcomes over the period of this strategic plan?

The Charlton Neighbourhood House considered how the SDGs could be used, as an overarching framework to shape, steer, communicate and report our strategies, goals and activities. We identified the ways the SDGs could be beneficial to the growth of our organisation and sector. For example, strengthening stakeholder relations through shared purpose and the provision of a common language; and a strategic alignment to the sector body Neighbourhood Houses Victoria.

There were limitations to the desktop assessment. There is no standard approach to SDG utilisation within the sector, community or LGA. Localisation requires no accountable targets, and clear direction in the infancy of incorporating SDGs into the strategic planning process may not capture a comprehensive view of the work undertaken by the Charlton Neighbourhood House. A further complication maybe the underestimation of what SDGs are addressed.

A good example of this is Localisation example 1 above where we identify obesity to aligning with SDG 2 Zero Hunger and SDG 3 Good Health and



Wellbeing only, health professionals align obesity with all 17 SDG's, with varying levels of direct association.

Findings

What are we currently doing, gaps and opportunities.

The desktop assessment determined all 17 SDGs can be aligned with Charlton Neighbourhood House's strategies and plans. There were clearly identified opportunities to develop partnerships to achieve the majority of the community development goals and whilst all 17 SDGs were determined to be high priorities for the Charlton community, a further assessment broke the areas down to High/High, High/Med and High/Low to allow realistic goals to be set.

However, the assessment identified an opportunity to strengthen delivery against four key SDGs identified through the gap analysis for the benefit of the Charlton community: **High/High**



End poverty in all its forms everywhere



End hunger, achieve food security and improved nutrition and promote sustainable agriculture



Ensure healthy lives and promote well-being for all at all ages



Strengthen the means of implementation and revitalize the global partnership for sustainable development

The second tier of priorities identified through the analysis: High/Medium



Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all



Achieve gender equality and empower all women and girls



Reduce inequalities within and among countries



Promote sustained, inclusive, and sustainable economic growth, full and productive employment, and decent work for all



Build resilient infrastructure, promote inclusive and sustainable industrialisation and foster innovation The third and final tier, identified: High/Low



Ensure availability and sustainable management of water and sanitation for all



Ensure access to affordable, reliable, sustainable and modern energy for all



Make cities and human settlements inclusive, safe, resilient, and sustainable



Ensure sustainable consumption and production patterns



Take urgent action to combat climate change and its impacts



Conserve and sustainably use the oceans, seas and marine resources for sustainable development



Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss



Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountableand inclusive institutions at all levels

The desktop assessment also revealed there is opportunity for the Charlton Neighbourhood House to integrate multiple Sustainable Development goals and improve sustainable development outcomes through key strategy renewals and CNH practices currently underway or about to commence:

- Partnerships for example Charlton Landcare, Charlton Forum, Charlton Chamber of Commerce and Industry, Buloke Shire, East Wimmera Health Service, Buloke Wellbeing and Equity Network, No Interest Loan Scheme, Haven Home Safe, St. Vincent's de Paul, Charlton Community Transport
- Auspice Groups for example, Charlton Youth Group, World Action Development Group, 2nd Tuesday Book Club, Tai Chi, Charlton Millenials
- Social Enterprise CNH Opportunity Shop
- **Program deliveries**, for example Table for 12, Exercise classes, Connecting Creativity, Youth Space.
- Activity deliveries, for example Wear it Purple, RU OK Day, 16 days of activism, Listening Posts
- **Projects** for example Three Walls, John Monash Water Tower, First Nations Art Trail, River/CBD redevelopment, OK Motels

The disruption caused by the coronavirus globally has detrimental setbacks for sustainable development. Measures taken to respond to the crisis by governments will have significant consequences on the economy and our lives for many years. Research indicates the pandemic has exacerbated existing trends pre COVID-19, including higher levels of inequality, poverty, and psychological distress. The lockdowns and counter measures have also resulted in an unprecedented drop in GDP and employment, which has particularly impacted women and lower-income households. Charlton Neighbourhood House will focus on recovery strategies, resilience and long term prosperity during this strategic planning period.

The Charlton community is also exposed to climate change impacts and risks including heat, and extreme weather events, mainly droughts and flooding.

If these issues are not addressed, they will undermine progress against the other goals, in particular affecting those people who are the most vulnerable in our community.

These above identified challenges capturing the first and second tier priorities identified High/High and High/Medium present opportunities to strengthen the Charlton Neighbourhood House's approach to social resilience.

The third tier High/Low predominantly represent supporting Charlton to become a climate ready and responsible community relies very heavily on external partners. The Charlton Neighbourhood House has a key role particularly through our Social Enterprise with managing waste and resource recovery and can influencing responsible consumption through delivery of Responsible Service of Alcohol courses and recycling programs. Consideration of Circular Economy and Social Impact Investing are large considerations in all CNH strategies and planning.

Consideration was given as to how we would use the SDGs, to determine their value for the Charlton Neighbourhood House. It was decided that the SDGs would be used in the following ways, during this planning period:

- 1. As a sustainable development reference for our day-to-day work;
- 2. To consider opportunities to align SDGs when developing new organisation-wide approaches;
- 3. To introduce localisation processes to determine targets and indicators relevant for the Charlton Neighbourhood House and Charlton community; and
- 4. To provide a global language to enable greater community awareness and to develop shared targets with partners.

By localizing the SDG's Charlton Neighbourhood House will commit to undertake awareness raising and advocacy for SDG inclusion with our partners, we will implement the SDGs on a local level and will evaluate and learn from our experiences.

A scorecard of Charlton Neighbourhood Houses current goals and delivery against the SDG's can be found in Appendix 1.

Appendix 1: Charlton Neighbourhood House Scorecard

The SDGs Charlton Neighbourhood House are currently delivering on through our strategies and plans



CNH Outcomes	SDGs addressed in delivery	Partnerships	Programs/Activities/Courses PAC's
ACCESS & EQUITY AIM -To provide for everyone in a fair and equitable way OBJECTIVE -To identify and create meaningful opportunities accessible for all OUTCOME- Plan all activities that are accessible to the target group. Consideration for all abilities when planning activities	TO REDUCED INEQUALITIES 17 PARTNERSHIPS FOR THE GOALS A D D I T I O N A L 1 NO POVERTY 2 ZERO HUNGER 3 GOOD HEALTH AND WELL-BEING 4 QUALITY 5 GENDER EQUALITY 9 MOUSTRY, INNOVATION AND INFRASTRUCTURE 10 PARTNERSHIPS FOR THE GOALS 4 QUALITY 9 MOUSTRY, INNOVATION AND INFRASTRUCTURE	World Action Development Group St. Vincent's De Paul Red Cross Haven Home Safe Private donors Food Bank CNH Opportunity Shop Buloke Shire Council Neighbourhood Houses Victoria State and Federal Government East Wimmera Health Service Local Education Providers Djaara Local Churches Buloke Wellbeing and Equity Network Local Service Clubs Local Businesses World Development Action Group Charlton Arts Support Groups External Health providers who travel (Breast Screen Bus, Dental Van etc.) Grant Funders Intereach NDIS Buloke Womens Network	 Community Transport NLIS PSB Wear it Purple 16 days of activism Listening Posts Connecting Creativity VR opportunities All activities Auspicing (Carers, Diabetes, WADG, Youth)

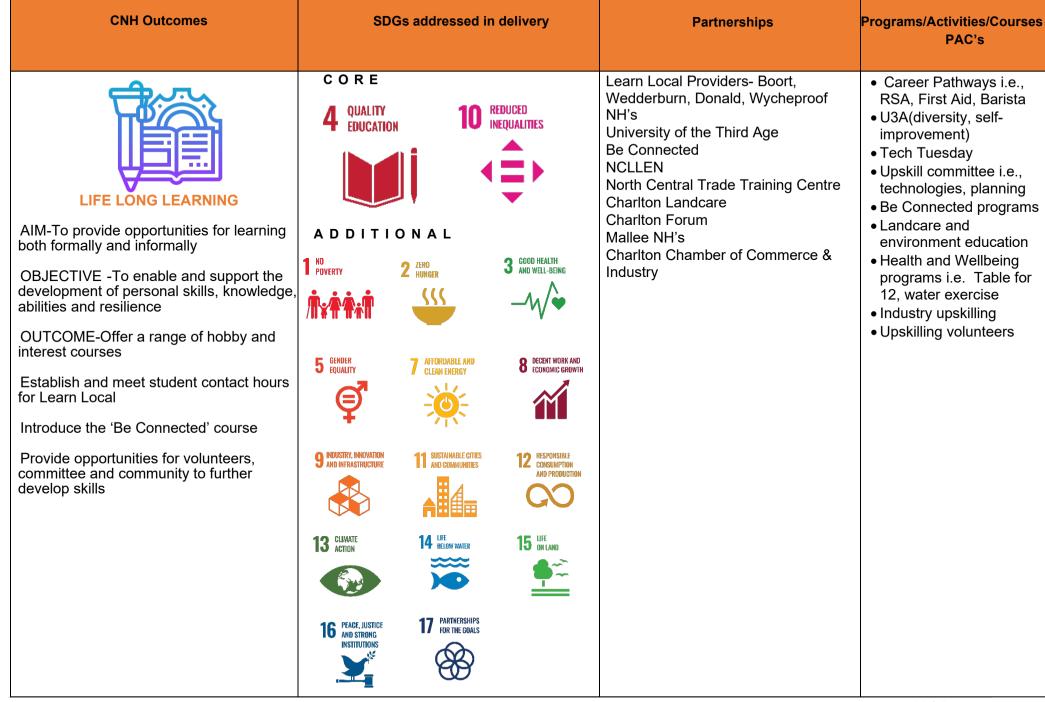
CNH Outcomes	SDGs addressed in delivery	Partnerships	Programs/Activities/Courses PAC's
ADVOCACY AIM-To advocate for everyone in the community OBJECTIVE-To assist the community to meet their identified needs OUTCOME-To assist community groups by advocating for their identified cause Be an incubator of new ideas generated by the community Be a receptacle for the ideas of the community	TO REDUCED INEQUALITIES A D D I T I O N A L 1 NO POVERTY 2 ZERO 3 GOOD HEALTH 5 GENORR COUALITY AFORDABLE AND CLEAN ENERGY 8 DECENT WORK AND CLEAN ENERGY 9 INDUSTRY, INNOVATION OF AND INFRASTRUCTURE 13 CLIMATE FOR THE GOALS 17 PARTNERSHIPS FOR THE GOALS	Buloke Shire Council State & Federal Government Charlton Forum Charlton Community Groups Charlton Tourism Charlton Community Transport Buloke Wellbeing and Equity Network World Development Action Group Charlton Landcare Djaara East Wimmera Health Services Charlton Millennials Youth Group Schools Support Groups- i.e., Rural Rainbows, Buloke Wellbeing & Equity, SMPCP Mallee NH's NH Victoria Buloke Tourism Justice Connect	 Representative on all Project Control Groups of projects impacting on community Access & Equity Movement Strategy, Flexible Local Transport Stage 2 Your Voice Matters Listening Posts COVID-19 responses Charlton 2030 Plan Grant partners/support Early Years Centrechildcare, playgroup Community/Civic Hub Gordon Park Play Space Better services- mental health, financial literacy Youth/Millennials River Project Environmental projectsincluding Greener Streets Circular Economy Arts & Culture Strategy Aged Care Services Community Infrastructure Sustainable Living Recycling improvements Community Projects Social Impact Investment

CNH Outcomes	SDGs addressed in delivery	Partnerships	Programs/Activities/Courses PAC's
COMMUNITY OWNERSHIP AIM-To provide opportunities for individuals and groups to connect to the community OBJECTIVE-To create a sense of belonging and pride OUTCOME-Ensure the CNH resources are identified and matched to the needs of the community	A D D I T I O N A L 4 QUALITY EDUCATION AND INTRACTRUCTURE 9 AND STRONG INSTITUTIONS 8 DECENT WORK AND ECONOMIC GROWTH 10 REDUCED INEQUALITES FOR THE GOALS 17 PARTNERSHIPS FOR THE GOALS	Local Sporting Groups Local Service Clubs-Lions, Rotary, Probus, CWA Local Community Groups- Landcare, Community Garden, Charlton Arts Schools Churches Buloke NH's Community Gym Community owned Rex Theatre Green space and play space providers- Travellers Rest Committee, Charlton Park & Buloke Shire Interest Groups- Museum, Craft Groups East Wimmera Health Services Buloke Shire Council Buloke Tourism	 Varying times to allow greater participation of courses Diversity of delivery Creation of VR/AR tourism, workplace training and lifestyle Mental Health Welcome Packs-resurgence Notice Boards Newsletter Local Media & Social Media Community Connector Volunteer Exercise Classes-Walking Group, Early Morning Swimming, Yoga, Gentle Exercise Public gatherings-awareness days, movie events Come & Try Days Connecting Creatives Open Air Art Gallery Connection and preservation to community history Public space pride and usage Connection activities during covid response Inclusive language

CNH Outcomes	SDGs addressed in delivery	Partnerships	Programs/Activities/Courses PAC's
COMMUNITY PARTICIPATION AIM-To recognize that everyone has a valuable contribution to make OBJECTIVE-To acknowledge that people are an integral part of our community and should be valued and appreciated OUTCOME-To create opportunities for likeminded people to have input into specific projects/events/decisions To work in partnership with volunteer organisations To provide a platform to link all community members together.	A D D I T I O N A L 4 QUALITY EDUCATION 5 GENDER FOULARITY FOR THE GOALS INSTITUTIONS INSTITUTIONS 17 PARTNERSHIPS FOR THE GOALS	Buloke Shire Council Charlton Forum Charlton Chamber of Commerce & Industry Charlton Residents All volunteer based organisations Volunteering Australia	 Project Control Group representatives Listening Posts Local Tutors Partnerships Men's Health Days etc. Highlighting skills of locals, i.e., Show'n'Tell window display, promotion of Men's Shed, CWA, Art & Craft Groups, Art exhibitions. Advocacy for Local Makers Gallery Volunteer of the month Community consultation Connecting Creatives Community based events

CNH Outcomes	SDGs addressed in delivery	Partnerships	Programs/Activities/Courses PAC's
EMPOWERMENT AIM- To put into practice a process that respects, values and enhances peoples' ability to have control of their lives; strengthening our positive belief in community OBJECTIVE - To encourage people to meet their needs and aspirations being more aware of their skills, experience and potential OUTCOME-To mentor people to increase their skills To upskill our volunteers	A D D I T I O N A L 1 NO 1 POVERTY 2 ZERO 1 JAND WELL-BEING 1 PARTIMERSHIPS FOR THE GOALS 17 PARTIMERSHIPS FOR THE GOALS	Community wide Buloke Shire Council Charlton Forum State & Federal Government NH Victoria Justice Connect	 Carers and Diabetes Groups Courses available offer growth and employment opportunities Community connection/drop in centre Community Transport Assisting vulnerable, i.e., NLIS, PBS Volunteering opportunities Education is knowledge and knowledge is power

CNH Outcomes	SDGs addressed in delivery		Partnerships	Programs/Activities/Courses PAC's
AIM-To value the diverse contributions that people make and to be sensitive to their individual needs OBJECTIVE-To explore and acknowledge diversity in our community OUTCOME- Incorporation of culturally diverse activities into existing programs Identification of the breadth of diversity in our community	CORE 10 REDUCED INEQUALITIES A D D I T I O N A L 8 ECONOMIC GROWTH 1 NO POVERTY POVERTY 4 QUALITY 5 GENDER FOULLITY	3 GOOD HEALTH AND WELL-BEING 17 PARTNERSHIPS FOR THE GOALS	Djaara OASIS Wimmera Centre for Participation Horsham Institute of Ageing Intereach Buloke Shire Council East Wimmera Health Service	 Free or affordable courses and activities where possible, i.e Movie Days, Connecting Creativity Normalize the difference through awareness i.e., Movies That Matter, Cultural awareness, Table for 12 menu diversity Advocate for inclusive green and play spaces i.e., Gordon Park English/Mandarin classes Inclusive language Undertake Rainbows, Carer's accreditation



CNH Outcomes	SDGs addressed in delivery	Partnerships	Programs/Activities/Courses PAC's
NETWORKING AIM-To create alliances, to collaborate and to work with individuals, groups, other agencies, government and businesses OBJECTIVE-To identify our key partners, and to manage and maintain positive relationships OUTCOME-Promote local and economic development /tourism/resourcing Growth of the CNH and Charlton community, as well as Buloke LGA	TO RE 17 PARTNERSHIPS FOR THE GOALS A D D I T I O N A L 1 NO POVERTY 2 ZERO 4 QUALITY 4 QUALITY 5 GENDER EQUALITY CLEAN ENERGY 9 MOUSTRY, INNOVATION 10 REQUALITES 11 SUSTAINABLE CITES 12 CONSUMPTION AND INFRASTRUCTURE 14 LIFE 14 LIFE 15 UIF ON LAND 16 PEACE, JUSTICE AND STRONG INSTITUTIONS 2 ZERO AND STRONG INSTITUTIONS 3 GOOD HEALTH AND WELL-BEING 4 QUALITY 5 GENDER FOULDTION 16 PROPORTION 17 AFFORDABLE AND 18 DECENT WORK AND 18 CONSUMPTION AND PRODUCTION 16 PROPORTION 17 AFFORDABLE AND 18 DECENT WORK AND 18 DECENT WORK AND 18 DECENT WORK AND 19 AND INFRASTRUCTURE 19 AND INFRASTRUCTURE 11 SUBSTAINABLE CITES 12 CONSUMPTION AND PRODUCTION 15 UIF ON LAND 16 UIF ON LAND 17 UIF ON LAND 18 DECENT WORK AND 18 DECENT WORK AND 19 AND INFRASTRUCTURE 11 SUBSTAINABLE CITES 12 CONSUMPTION AND PRODUCTION 14 UIF 15 UIF ON LAND 15 UIF ON LAND 15 UIF ON LAND 16 DECENT WORK AND 17 DECENT WORK AND 18 DECENT WORK AND 18 DECENT WORK AND 18 DECENT WORK AND 19 DECENT W	Key partners everywhere	Partnerships apply across all work undertaken

CNH Outcomes	SDGs addressed in delivery	Partnerships	Programs/Activities/Courses PAC's
SELF HELP AIM-For people to share information, knowledge, skills, and life experience to enable them to reach their own personal goals OBJECTIVE-Provision of a safe, supportive and inclusive environment OUTCOME-CNH is regularly open to the public CNH is adequately staffed with trained facilitators CNH is sufficiently resourced	CORE 10 REDUCED INEQUALITIES A D D I T I O N A L 1 NO 1 POVERTY 2 ZERO HUNGER 4 QUALITY EDUCATION 5 GENDER EQUALITY EDUCATION 5 GENDER EQUALITY EDUCATION	Specialist assistance groups i.e., NDIS providers, Headspace, Intereach Existing community groups with like interests i.e., playgroups, craft, sporting, community garden	 Tutoring 2nd Tuesday Book Club Exercise classes-i.e., swimming, Tai Chi Youth Group Interest classes-Table for 12, Poetry, Art Career based classes Gathering of like people i.e., Men's Health Day, International Women's Day Drop in Centre Partnership projects, that allow goals to be fast tracked and connect people Accredited training i.e., Marine Licence

CNH Outcomes	SDGs addressed in delivery	Partnerships	Programs/Activities/Courses PAC's
SOCIAL ACTION AIM-Understanding factors impacting on the community and to foster relationships which promote community cohesion. OBJECTIVE-To be aware and to be cognizant of local conditions To be aware and cognizant of local groups and individuals and their capacity there in OUTCOME-Resources and skills and knowledge of the CNH Co-ordinator are matched to local conditions Fostering an event/activity/ program that encompasses a diverse range of people or groups from our community		Buloke Shire Council State & Federal Government Buloke Shire Youth Officer 0-25 years Buloke Shire Community Development Charlton College St. Joseph's North Central Trade Training Centre East Wimmera Health Churches St. Vincent's de Paul NCLLEN Mallee NH's NH Victoria Charlton Forum Charlton Chamber of Commerce & Industry Charlton Youth & Millennials Groups	 Provide pandemic responses Advocate for support for early years Advocate for environmental issues Encourage men to connect Link disengaged and vulnerable to relevant agencies- food, shelter and social and financial support Support all vulnerable people Support volunteer groups Support creatives

VISION

Charlton Neighbourhood House is a vibrant and dynamic organisation that cares, values and develops our community.

MISSION: To deliver social, recreational, health and educational support services informed by the needs of the Charlton community. Community Community **Access & Equity Advocacy Ownership Participation** We will achieve positive outcomes for the Charlton community by listening to their Inclusion **Empowerment** needs and by working in partnership with a range of clubs, Lifelong **Social Action** Self-Help **Networking** groups, and Learning organisations.